

Suggestions We are always seeking to improve our service and we welcome any suggestions, comments or advice that you or your family may wish to make.

If you or your family are not happy with any aspect of your care or the services available, please discuss this with Matron or the Medical Director, who will investigate the matter thoroughly and inform you of the outcome. If you are not satisfied with the outcome, you may write directly to:

The Chairman, Willow Wood Hospice,
Willow Wood Close, Mellor Road,
Ashton-under-Lyne, OL6 6SL

You may also contact the Care Quality Commission if you are not satisfied with the hospice's response to your complaint. They can be contacted at:

Care Quality Commission
Citygate, Gallowgate,
Newcastle upon Tyne, NE1 4PA

Finance Willow Wood is a charitable organisation. Our services are provided for free. If you would like to support us by making a donation then please contact our Finance Director on 0161 330 1100.

**For more information
please contact:**

**Ann Regan
Specialist Dementia Nurse
Willow Wood Hospice
Willow Wood Close
Mellor Road
Ashton-under-Lyne
OL6 6SL**

ann.regan@willowwood.info

0161 330 1100

www.willowwood.info



DEMENTIA CARERS SUPPORT CAFE



**Relaxation, support and advice
are offered for carers of
those with Dementia**



Dementia Carers Support Cafe

Here at Willow Wood we understand just how difficult the experience of caring for someone with Dementia can be, and how hard it can be to relax, to share your experiences and to obtain advice and support.

To this end, our Specialist Dementia Nurse, Ann Regan, has organized a monthly drop-in Café. It is open to any past or present carer of those living with Dementia and you are welcome to come alone or with your loved one.

Like all of Willow Wood's services it is totally free of charge, and you will be sure of a warm welcome whether you are seeking help and advice, or just a break to spend some quality time in a non-judgmental atmosphere.

Relaxing over a hot drink and a homemade scone or slice of cake with others in the same situation can have real therapeutic benefits, but Willow Wood is offering advice and support as well.



Not only is Ann available at the café to discuss any care issues, but a trainee solicitor will also be present. She can address any of the legal queries which may arise in these circumstances, and advise on planning for the future.

Trained volunteers are also available for advice, encouragement or just a friendly chat. You can even have a hand massage - a lovely way to relax!

There is no need to book, just drop in on the third Friday of the month between 2.00pm-3.00pm. You can be sure of caring, compassionate support and the very best quality advice.

Cafe Dates

2016

18 November
16 December

2017

20 January
17 February
17 March
21 April
19 May
16 June
21 July
18 August
15 September
20 October
17 November
15 December

2.00pm - 3.00pm